



This qualification is nationally recognised under the Australian Qualifications Framework (AQF).

Why Study with Right Choice Training?

The Learning supports

You are well supported throughout your course, so you won't feel alone.

You'll have access and discuss your course work on a one-on-one basis with a specialist trainer via:

- Telephone
- Email
- Virtual Classroom, Zoom, MS Teams or Skype

Available between Monday to Friday 9am to 5pm (Sydney time).



Right Choice Training

Phone: 1300 800 682

Email: admin@rightchoicetraining.com.au

Programs that give you the outcome needed to be effective at work and in your career

Fair and competitive course fees with state of art LMS. Programs delivered to suite your work requirements and lifestyle. Study anywhere at anytime



You can study at any time, any place, with unlimited trainer support, fast assessment and feedback

Start straight after enrolment!

No minimum course timeframe. You can complete the course as quickly as you choose but within the 12 months



Course Overview

BSB50120 Diploma of Business (Operations) is an ideal qualification for individuals currently working in business operations or managerial roles aiming to gain a formal qualification to enhance and confirm their existing experience.

Individuals in these roles carry out moderately complex tasks in a specialist field of expertise that requires business operations skills. BSB50120 Diploma of Business (Operations) covers essential knowledge areas of Australian business.

Emphasising real world business practice, This course will equip you with skills across resource management, sustainability, leadership, and communication, while also improving your ability to manage essential operations.



Course Duration

The course duration is 12 months. We find students that are genuinely motivated to progress through the course, can complete the full course in less than 12 months. **Option of FREE Six months extension.**

Who is responsible for your training?

Right Choice Training is responsible under the National Vocational Education and Training Regulator Act 2011 for the quality of the training and assessment being delivered in this course and for the issuance of all AQF certificates

Program Outline

BSB50120 Diploma of Business (Operations)

(Self- Paced online eLearning)

Training is delivered as an online self-paced study mode. The course is offered online through Learning Management System. This means students complete their course at their own pace, using an online student portal. Training delivery support may include face-to-face webinars, self-paced study, directed research, and online learning activities and tasks.

We offer learner a full circle of support and an engaging learning experience. We understand that it can be difficult to take that first step towards changing your life. Studying online with Right Choice Training will be different from how you have encountered study in the past. With us, study how and where you want, online but never alone.



Units and Delivery

This course is nationally accredited by the Australian Government under the Australian Qualifications Framework (AQF).

To be awarded this qualification, you are required to complete 12 units of competency. Right Choice Training offers the following units:

Core Units (5)

BBSBCRT511 Develop critical thinking in others

BSBFIN501 Manage budgets and financial plans

BSBSUS511 Develop workplace policies and procedures for sustainability

BSBOPS501 Manage business resources

BSBXCM501 Lead communication in the workplace

Elective Units (7)

BSBOPS504 Manage business risk

BSBTWK503 Manage meetings

BSBHRM525 Manage recruitment and onboarding

BSBOPS502 Manage business operational plans

BSBTWK502 Manage team effectiveness

BSBLDR523 Lead and manage effective workplace relationships

BSBPEF502 Develop and use emotional intelligence

To find out more about the individual course units, <u>click here</u>. If you wish to change any elective unit/s, please speak to one of our friendly staff.

National Recognition

These competencies have been drawn from the nationally endorsed industry training package the Business Services Training Package (BSB).

On successfully completing the training and assessment, the BSB50120 Diploma of Business (Operations) qualification will be issued.

A transcript listing all units of competency will also be issued. The qualification and units of competency are nationally recognised and provide individuals with a valuable qualification that can be applied throughout Australia and the wider industries.

Right Choice Training will issue a qualification within 15 days of the final assessment being completed.



Entry Requirements

Entry requirements

You can enrol and start at any time! The course is self-paced 100% online

The following local entry requirements apply to ensure applicants can fully engage in the course and have the required learning capacity to meeting the course requirements. Learners must:

- Be aged 18 years or over
- · Recent minimum two years of industry experience
- Have sound language and literacy skills (at least Year 10 English, or equivalent)
- Provide a valid ID with his/her picture and signature
- Able to commit to the course duration and time commitment
- Learners must have access to a computer, the internet, email and telephone/mobile
- All applicants must supply a Unique Student Identifier (USI) should their enrolment be successful

Study Requirements

Language, Literacy and Numeracy (LLN) Skill requirements

Upon enrolment, learners will be asked to confirm their previous qualifications and if required, LLN assessment will be conducted to confirm they have required level of LLN Skills

Learner Resource Requirements

Learners will require basic stationery and a notebook according to their study preferences during the self-paced study. The learner's access to a computer that has an internet connection is mandatory to allow learners to undertake self-paced study and prepare submissions for assessment.

Assessments

The assessment is conducted using a combination of realistic workplace tasks, written questions and answers, project work/portfolio of work, presentation and simulated case studies.

You will be required to submit your evidence for evaluation to the assessor, who will continue to maintain contact with you during the assessment decision-making process. You will also be provided with opportunities to adjust and resubmit your assessments based on the assessor's feedback.



Benefits of Studying with Right Choice Training

100% Self-Paced Online eLearning

100% online eLearning course so you can study anywhere at any time. You can learn at your own pace when it suits you.

Fast Turnaround

Your enrolment will be completed in a same day or within 24-48 hours. It means after enrolment, you will have access to your course within 12-48 hours.

Your email response query will be responded back within 48 hours and all assessments will be marked within 5-7 business days.

Contextualised Learning Resources

Right Choice Training's learning and assessment resources have been purpose built to support our learners to learn industry best practices.

You will have learners Guide in PDF as well as eLearning modules for each unit.

All assessment packs are in word file so that you can download, work on it and upload it when ready to submit.

Flexible Payment Options

Payment options:

- Pre- Payment during enrolment stage
- Split payment option
- Payment plan

The current cost can be found on our website. Please refer to the RTO fees and refund policy available on website

RPL and Study Pathways

Will previous training and experience count?

Right Choice Training recognises Recognition of Prior Learning (RPL) which considers the knowledge and skills you have already gained through your previous education and work history, attributing this to your enrolled qualification course. This may be through formal or informal training and can result in credits towards your qualification. If you have more than 5 years of relevant industry experience, please ask our friendly admin staff about Recognition of Prior Learning (RPL) eligibility.

Future education pathways

After successfully completing BSB50120 Diploma of Business (Operations), you may like to enrol in a BSB60120 Advanced Diploma of Business or BSB60420 Advanced Diploma of Leadership and Management qualification to gain additional business and management skills.



Career Opportunities

Successful completion of the BSB50120 Diploma of Business (Operations) can qualify you for a range of roles and positions, including:

- Executive Officer
- Operations Manager
- Corporate Service Manager
- Legal Practice Manager

- · Business Development Manager
- Project Coordinator
- · Business Sales Manager
- · Business Team Leader

Contact Us...



Contact Right Choice Training and Get the ball rolling!

For further information or to enrol, contact us via:



www.rightchoicetraining.com.au



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