



**Right Choice Training**

We Do It Right!

## Course Information

**BSB40120**

**Certificate IV in Business  
(Leadership)**

**START LEARNING**

Kickstart your career. We deliver it right for you!

RTO No#45790

# BSB40120 Certificate IV in Business (Leadership)



RTO No: 45790

This qualification is nationally recognised under the Australian Qualifications Framework (AQF).

## Why Study with Right Choice Training?

### The Learning supports

You are well supported throughout your course, so you won't feel alone.

You'll have access and discuss your course work on a one-on-one basis with a specialist trainer via:

- Telephone
- Email
- Virtual Classroom, Zoom, MS Teams or Skype

Available between Monday to Friday 9am to 5pm (Sydney time).



## Right Choice Training

Phone: 1300 800 682

Email: [admin@rightchoicetraining.com.au](mailto:admin@rightchoicetraining.com.au)

Programs that give you the outcome needed to be effective at work and in your career

Fair and competitive course fees with state of art LMS. Programs delivered to suite your work requirements and lifestyle. Study anywhere at anytime



You can study at any time, any place, with unlimited trainer support, fast assessment and feedback

Start straight after enrolment! No minimum course timeframe. You can complete the course as quickly as you choose but within the 12 months

# BSB40120 Certificate IV in Business (Leadership)

## Course Overview

BSB40120 Certificate IV in Business (Leadership) is designed for those seeking to develop Business leadership and administrative skills required to provide business leadership support to others in various settings.

This qualification reflects the role of individuals in a variety of Business Services job roles. These individuals may have supervisory performance accountabilities.

This business course will cover a broad range of administrative skills in different work environments.

You will learn to apply solutions to a range of unforeseen problems and analyse and evaluate information from various sources.



### Course Duration

The course duration is 12 months. We find students that are genuinely motivated to progress through the course, can complete the full course in less than 12 months. Option of FREE three months extension.

### Who is responsible for your training?

Right Choice Training is responsible under the National Vocational Education and Training Regulator Act 2011 for the quality of the training and assessment being delivered in this course and for the issuance of all AQF certificates

## Program Outline

### BSB40120 Certificate IV in Business (Leadership)

### (Self- Paced online eLearning)

Training is delivered as an online self-paced study mode. The course is offered online through Learning Management System. This means students complete their course at their own pace, using an online student portal. Training delivery support may include face-to-face webinars, self-paced study, directed research, and online learning activities and tasks.

We offer learner a full circle of support and an engaging learning experience. We understand that it can be difficult to take that first step towards changing your life. Studying online with Right Choice Training will be different from how you have encountered study in the past. With us, study how and where you want, online but never alone.

## Units and Delivery

This course is nationally accredited by the Australian Government under the Australian Qualifications Framework (AQF).

To be awarded this qualification, you are required to complete 12 units of competency. Right Choice Training offers the following units:

### Core Units (6)

BSBCRT411 Apply critical thinking to work practices

BSBTEC404 Use digital technologies to collaborate in a work environment

BSBTWK401 Build and maintain business relationships

BSBWHS411 Implement and monitor WHS policies, procedures and programs

BSBWRT411 Write complex documents

BSBXXCM401 Apply communication strategies in the workplace

### Elective Units (6)

BSBPEF403 Lead personal development

BSBPEF502 Develop and use emotional intelligence

BSBCMM411 Make presentations

BSBCMM412 Lead difficult conversations

BSBHRM413 Support the learning and development of teams and individuals

BSBXTW401 Lead and facilitate a team

To find out more about the individual course units, [click here](#). If you wish to change any elective unit/s, please speak to one of our friendly staff.

## National Recognition

These competencies have been drawn from the nationally endorsed industry training package the Business Services Training Package (BSB).

On successfully completing the training and assessment, the BSB40120 Certificate IV in Business (Leadership) qualification will be issued.

A transcript listing all units of competency will also be issued. The qualification and units of competency are nationally recognised and provide individuals with a valuable qualification that can be applied throughout Australia and the wider industries.

Right Choice Training will issue a qualification within 15 days of the final assessment being completed.

## Entry Requirements

### Entry requirements

**You can enrol and start at any time! The course is self-paced 100% online**

The following local entry requirements apply to ensure applicants can fully engage in the course and have the required learning capacity to meeting the course requirements. Learners must:

- Be aged 18 years or over
- Have sound language and literacy skills (at least Year 10 English, or equivalent)
- Provide a valid ID with his/her picture and signature
- Able to commit to the course duration and time commitment
- Learners must have access to a computer and the internet
- All applicants must supply a Unique Student Identifier (USI) should their enrolment be successful

## Study Requirements

### Language, Literacy and Numeracy (LLN) Skill requirements

Upon enrolment, learners will be asked to confirm their previous qualifications and if required, LLN assessment will be conducted to confirm they have required level of LLN Skills

### Learner Resource Requirements

Learners will require basic stationery and a notebook according to their study preferences during the self-paced study. The learner's access to a computer that has an internet connection is mandatory to allow learners to undertake self-paced study and prepare submissions for assessment.

### Assessments

The assessment is conducted using a combination of realistic workplace tasks, written questions and answers, project work/portfolio of work, presentation and simulated case studies.

You will be required to submit your evidence for evaluation to the assessor, who will continue to maintain contact with you during the assessment decision-making process. You will also be provided with opportunities to adjust and resubmit your assessments based on the assessor's feedback.

## Benefits of Studying with Right Choice Training

### 100% Self-Paced Online eLearning

100% online eLearning course so you can study anywhere at any time. You can learn at your own pace when it suits you.

### Fast Turnaround

Your enrolment will be completed in a same day or within 24-48 hours. It means after enrolment, you will have access to your course within 12-48 hours.

Your email response query will be responded back within 48 hours and all assessments will be marked within 5-7 business days.

### Contextualised Learning Resources

Right Choice Training's learning and assessment resources have been purpose built to support our learners to learn industry best practices.

You will have learners Guide in PDF as well as eLearning modules for each unit.

All assessment packs are in word file so that you can download, work on it and upload it when ready to submit.

### Flexible Payment Options

Payment options:

- Pre- Payment during enrolment stage
- Split payment option
- Payment plan

The current cost can be found on our website. Please refer to the RTO fees and refund policy available on website

## RPL and Study Pathways

### Will previous training and experience count?

Right Choice Training recognises Recognition of Prior Learning (RPL) which considers the knowledge and skills you have already gained through your previous education and work history, attributing this to your enrolled qualification course. This may be through formal or informal training and can result in credits towards your qualification. If you have more than 5 years of relevant industry experience, please ask our friendly admin staff about Recognition of Prior Learning (RPL) eligibility.

### Future education pathways

After successfully completing BSB40120 Certificate IV in Business (Leadership), you may like to enrol in a BSB50120 Diploma of Business.

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## Career Opportunities

Successful completion of the BSB40120 Certificate IV in Business (Leadership) can qualify you for a range of roles and positions, including:

- Personal Assistant
- Office Administrator
- Sustainability Manager
- Sales Assistant
- Sustainability Officer
- Trade Coordinator
- Exporter
- Importer
- Assistant Records Manager
- Analyst
- Customer service assistant
- Administrator

## Contact Us...



Contact Right Choice Training and Get  
the ball rolling!

For further information or to enrol, contact us via:



[www.rightchoicetraining.com.au](http://www.rightchoicetraining.com.au)



1300 800 682



[admin@rightchoicetraining.com.au](mailto:admin@rightchoicetraining.com.au)



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